

Create an account: register your organization on GOPACS (for CLC-A and CSC-A)

Manual

Versie: 27-5-2026

Introduction

After entering into a capacity steering contract on request (CSC-A) or a capacity limitation contract on request (CLC-A), you must register your connection in GOPACS. The grid operator will then link your connection to the contract so it can be called off. When this happens, you will receive a notification at the email address you provided during your GOPACS registration. This guide explains step by step how to register.

How do you read the instructions?

The steps in the guide are presented in a table, so you can clearly see which steps to follow. The following columns are included.

Column	Definition
Step	Order in which the steps must be carried out.
Description	Describe in detail what happens in each step.

Glossary

Is a term unclear? You'll likely find its definition in our Glossary.

The English glossary is located here: [Glossary - GOPACS](#)

De Nederlandse begrippenlijst vind je hier: [Begrippenlijst - GOPACS](#)

More information

The Dutch version of this manual is located [here](#)



- Home
- My company details
- API clients
- Grid connections**
 - Overview
 - Aggregations
- Capacity Steering Contracts
- Alternative Transport Rights

Register new grid connection

Cancel

1 Search grid connection

Fill in an EAN-code so that we can check whether the grid connection is registered in the Central Grid Connection Registry (C-AR)

EAN *

2 Register new grid connection

General information

Connected party *

Street House number Suffix

Postal code City

System operator *

Prequalification information

Physical status * Allocation method *

In operation Telemetry

Delivery direction * CTC Consumption MW CTC Production MW

Balancing Responsible Party EAN *

Next

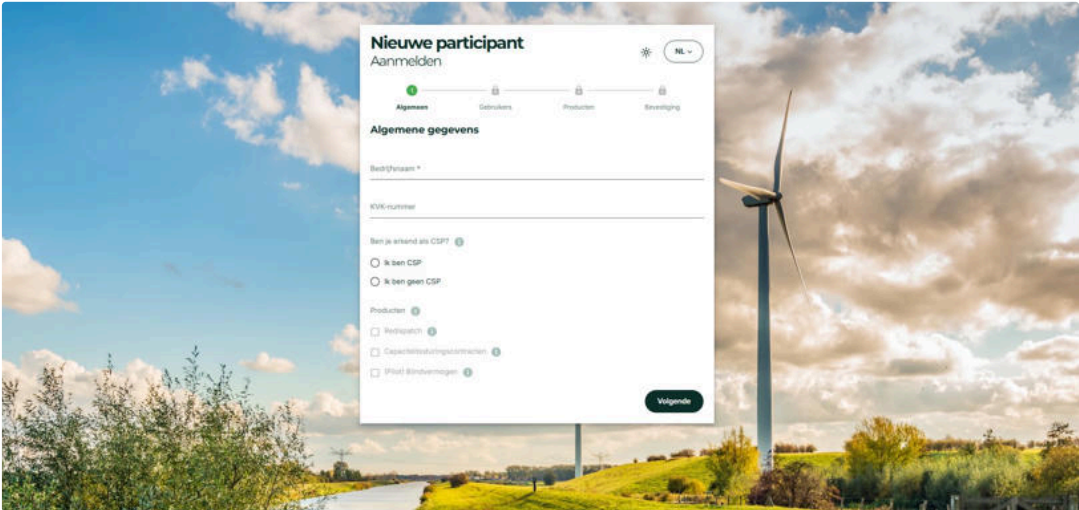
More guides can be found here: [Manuals](#)

Do you have questions or need help? Please contact us: [Contact](#)



Instructions

1 – Create an account via the GOPACS website

Step	Description
1	Go to https://app.gopacs.eu/signup to create an account.
2	<p>General</p> <ul style="list-style-type: none">• Enter your company name (Bedrijfsnaam) and Chamber of Commerce number (KVK-nummer).• Answer the question: 'Ben je erkend als CSP?' (Are you recognized as a CSP?) <p>Select: 'Ik ben geen CSP' (I am not a CSP).</p> <ul style="list-style-type: none">• Choose the product of your choice: Capaciteitssturingscontracten (capacity steering contracts). <p>If you are not a CSP, you can only select 'Capaciteitssturingscontracten' (capacity steering contracts). Select this option as well if you have entered into a capacity limitation contract. Capacity limitation is a form of capacity steering.</p> <ul style="list-style-type: none">• Click 'Volgende' (Next). 



3

Users

- **Enter the details of the user who should be granted access to GOPACS.**

Enter the first name (voornaam), last name (achternaam), email address (e-mailadres) and phone number (telefoonnummer).

- **If desired, add multiple users.**

Use 'Gebruiker toevoegen' (add user) to include additional users and give others access to GOPACS notifications.

⚠ Please note: All GOPACS notifications are sent to the email addresses of all users. These include messages about the status of connections and contracts, as well as activation requests sent by the grid operator in case of expected congestion.

- **Click 'Volgende' (next).**

Nieuwe participant
Aanmelden

Algemeen Gebruikers CSC Bevestiging

Gebruikers

Gebruiker toevoegen

De ingevoerde gegevens worden gebruikt voor het aanmaken van gebruikeraccounts op GOPACS.

Voornaam * Achternaam *

E-mailadres *

Telefoonnummer *

Vorige Volgende



4

Confirmation

- Check your details.
- Read and accept the general terms (algemene voorwaarden) and conditions and the product terms (productvoorwaarden) by selecting the checkbox 'Ik heb de Algemene Voorwaarden en Productvoorwaarden gelezen en ga hiermee akkoord'.
- Confirm that you are not a robot by selecting the checkbox: 'Ik ben geen robot'.
- Click 'Bevestigen en verzenden' (confirm and submit) to register as a participant.

Nieuwe participant
Aanmelden

Algemeen Gebruikers CSC Bevestiging

Bevestiging

Controleer de gegevens en klik op 'Verzenden' om jouw verzoek tot deelname aan GOPACS te verzenden.

Algemene gegevens

Breedtegraad Testbedrijf

KWV nummer

Ben je erkend als CSPP Ik ben geen CSPP

Gebruikers

Productkeuzes

Capaciteitsreguleringsovereenkomst

Deelnik GOPACS of voor zijn Capaciteitsreguleringsovereenkomst

Accepteren van algemene voorwaarden

Lees en accepteer onze algemene voorwaarden en productvoorwaarden om de registratie voor Testbedrijf te voltooien.

Ik heb de Algemene Voorwaarden en Productvoorwaarden gelezen en ga hiermee akkoord.

Ik ben geen robot

Volg

2 – Log in to your GOPACS account

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1 Activation

After creating an account, you will receive an email at the email address(es) you provided, containing a link to activate your user account.

- **Go to your inbox and open the email with the subject 'Activate your GOPACS account'.**
- **Click the activation link in the email.**



You will then be taken to this page:



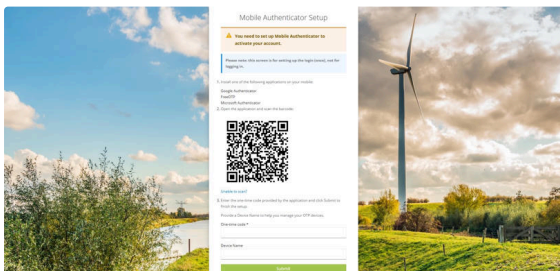
- **Click 'Click here to proceed'.**



2 Set up two-factor authentication (2FA)

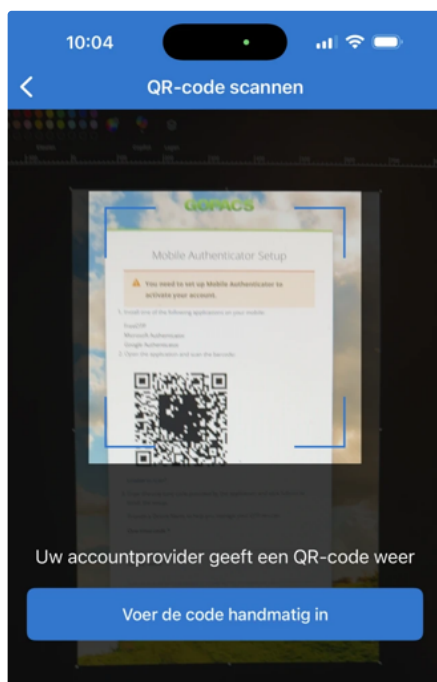
As a user, you are required to set up two-factor authentication (2FA). On this page, choose which authentication app you want to use to set up 2FA:

- Google Authenticator
- FreeOTP
- Microsoft Authenticator



⚠ Not using an authentication app yet?
First install an authentication app of your choice on your mobile phone.

- **Open your authentication app, select the option to scan QR codes, and use your phone's camera to scan the QR code displayed on the screen.**

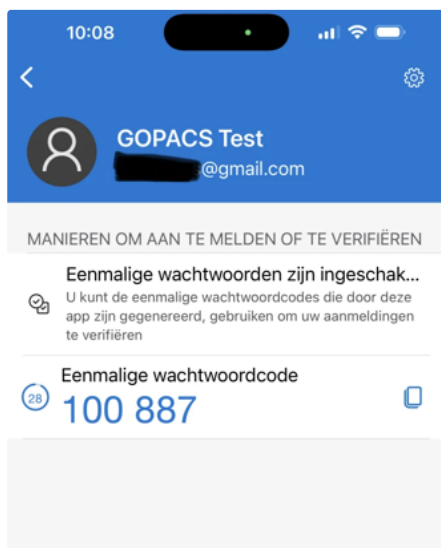




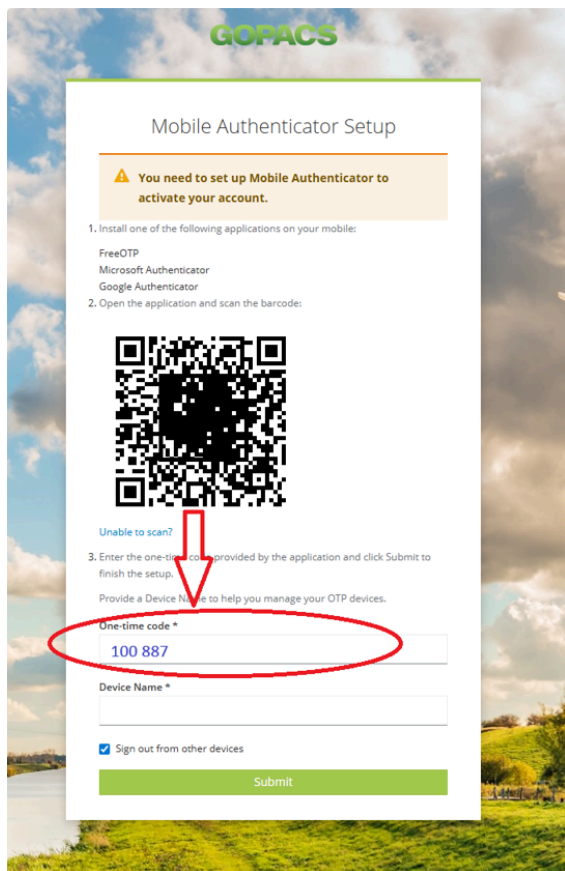
You will be asked to give this account a name. Choose a name, for example 'GOPACS'.

- **Enter your one-time password code (one-time code).**

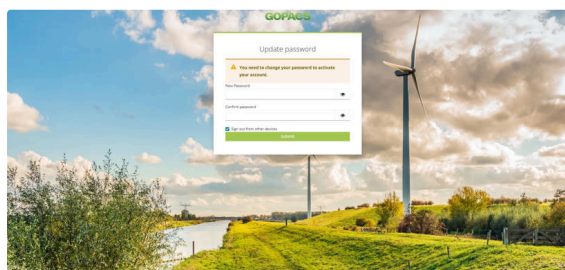
After scanning the QR code, a one-time password code will be displayed on your phone.



Enter this code on the GOPACS login screen under 'One-time code'.



- **Choose a Device Name.**
Use the same name as the one you entered in the authentication app, for example 'GOPACS'.
- **Click 'Submit'.**
- **Choose a password.**
You can now enter a password. Then click 'Submit' again.



You will now see the following screen:



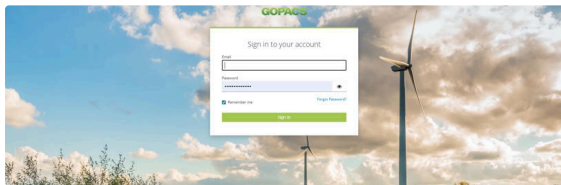
- **Click 'Back to Application'.**



3 First login

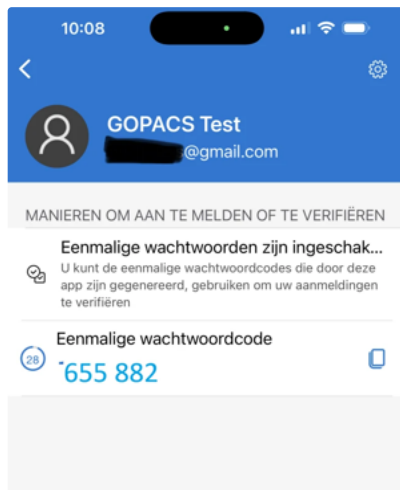
After setting your password, you will be redirected to the GOPACS login screen (app.gopacs.eu), where you can log in for the first time.

- **Enter your email address and password.**



- **Enter your 'One-time code'.**

Open the authentication app on your mobile phone to view the one-time password code for your GOPACS account.



Enter this code under 'One-time code' and click 'Sign in'.



You are now logged in.

3 – Register connection(s) and have them added



Step	Description
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1

Add connection(s)

Once you are logged in to your GOPACS account, you can register one or more connections. Your grid operator will then check whether the connection is suitable to participate in a congestion management product. After this check, the connection is *prequalified*.

The grid operator checks:

- Whether the connection can be read remotely (type of metering = telemetry)
- Whether a BRP is registered on the connection

- **Go to the Grid connections overview screen and click 'Add'.**

In the left-hand menu, go to 'Grid connections', then 'Overview', and click the 'Add' button in the top right.

The screenshot shows the GOPACS 'Grid connections overview' page. On the left is a sidebar menu with options: Home, Test control board, Organisations, Redispatch, Grid connections (selected), Overview (selected), Aggregations, Status overview, Net elements, Areas, Capacity Steering Contracts, and Alternative Transport Rights. The main area is titled 'Grid connections overview' and includes a search bar 'Search by EAN or connected party' and an '+ Add' button. Below the title, there are filters for 'To Assess' (Prequalified) and 'System operator'. A table lists connections with columns: EAN, CONNECTED PARTY, CSP, PRODUCTS, SYSTEM OPERATOR, and STATUS. Three connections are shown, all with 'Active' status. At the bottom right, it says 'Rows per page 25' and '1-3 of 3'.

- **Enter your EAN-code.**

You can find the EAN-code of your connection, among other places, on your contract with your energy supplier.

If your connection is registered in the connections register, your address details will be displayed automatically. Then select your grid operator.



If your EAN-code is not known in the connections register, click 'Next' to enter your details manually.

A BritNed connection only applies to CSPs that submit redispatch counterbids via the BritNed cable.

- **Check your general information and prequalification information, or complete the information if the EAN was not found in the Central Grid Connection Registry.**



GOPACS

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Register new grid connection Cancel

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Fill in an EAN-code so that we can check whether the grid connection is registered in the Central Grid Connection Registry (IC-AR)

EAN *

2 Register new grid connection

General information

Connected party *

Street _____ House number _____ Suffix _____

Postal code _____ City _____

System operator *

Prequalification information

Physical status *
In operation

Allocation method *
Telemetry

Delivery direction *
Combination

CTC Consumption MW CTC Production MW

Balancing Responsible Party EAN *

Next

A connection can only participate in congestion management if:

- the physical status is 'In operation';
- the allocation method is 'Telemetry'.

The delivery direction and the contracted capacity (GTV) can be found in the 'Connection and Transport Agreement' (ATO) and are also stated in the capacity steering contract (CSC) or capacity limitation contract (CLC).

Please contact your grid operator if you have any questions about this.

- **Click 'Next'.**

You will now see the text: 'Products. A capacity steering contract is linked to this connection.'

3 Producten
Bij deze aansluiting hoort een **capaciteitssturingscontract**

Registratie afronden

- **Click 'Complete registration'.**
- **Do you have multiple connections?**
 - Then repeat these steps and add them as well.



- Contact GOPACS if you want to register a large number of connections (>10) at once.

2 Approval of connection and contract activation

- **Your request is being processed by your grid operator.**

You will receive a confirmation email. Your grid operator will process your request within 10 working days.

If your details need to be completed or changed, you will also be notified by email.

- **Your request has been approved by your grid operator.**

Once your grid operator has approved your request, you will receive an email confirming that your connection has been prequalified. Your connection is now registered.

In the left-hand menu, go to 'Grid connections' and then 'Overview'. In the menu above the list of connections, under 'Registered', you will see your registered connection(s).

The screenshot shows the GOPACS interface. On the left is a navigation menu with 'Grid connections' highlighted. The main area is titled 'Grid connections overview' and features a search bar and a filter set to 'Prequalified'. Below this is a table with columns: EAN, CONNECTED PARTY, CSP, PRODUCTS, SYSTEM OPERATOR, and STATUS. Three rows are shown, each with a green 'Active' status and a vertical ellipsis menu icon. At the bottom right, it indicates 'Rows per page: 25' and '1-3 of 3'.

- **Your grid operator will now add your contract.**

After your connection has been technically assessed and approved, the final step is for your grid operator to link your contract to your connection in GOPACS. Once this has been done, you will receive a notification by email. You can then view this contract by going to 'Capacity steering contracts' in the left-hand menu and selecting 'Contracts'.



3

Ready for use

Your connection is now ready to participate in congestion management. Read [this guide](#) to learn how it works when you start receiving and processing CSC or CBC activations via the GOPACS platform.

