

# Manual: Receiving and processing CSC and CLC activations via the GOPACS platform

Version: 27-05-2026

## Introduction

Once you have registered with GOPACS, your connection has been prequalified and your contract has been added, you are ready to take part in congestion management. You will now start receiving activations: requests from the grid operator to adjust your consumption or feed-in at a specific time, in line with the agreements in your Capacity Steering Contract (CSC) or Capacity Limitation Contract (CLC). This manual explains, step by step, how to set up CSC or CLC activations via the GOPACS platform, and how to receive and process these activations in GOPACS.

## How do you read the instructions?

The steps in the guide are presented in a table, so you can clearly see which steps to follow. The following columns are included.

Column	Definition
Step	Order in which the steps must be carried out.
Description	Describes in detail what happens in each step.

## Glossary

Is a term unclear? You'll likely find its definition in our Glossary.

The English glossary is located here: [Glossary - GOPACS](#)

De Nederlandse begrippenlijst vind je hier: [Begrippenlijst - GOPACS](#)

## Meer informatie

The Dutch version of this manual is located [here](#).

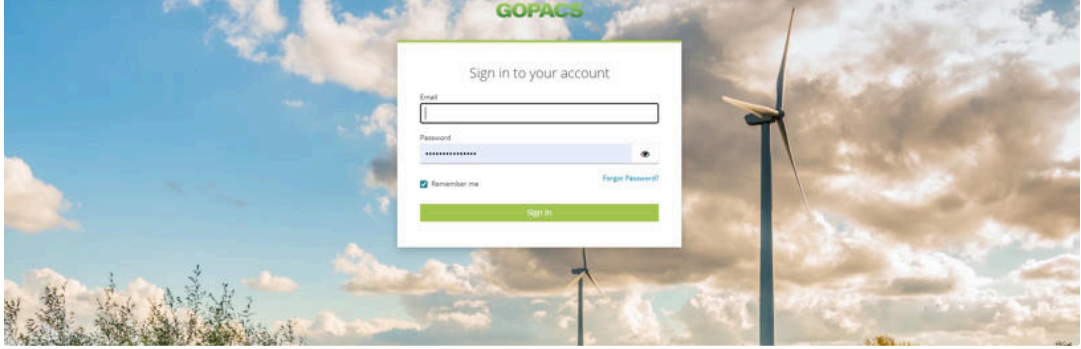
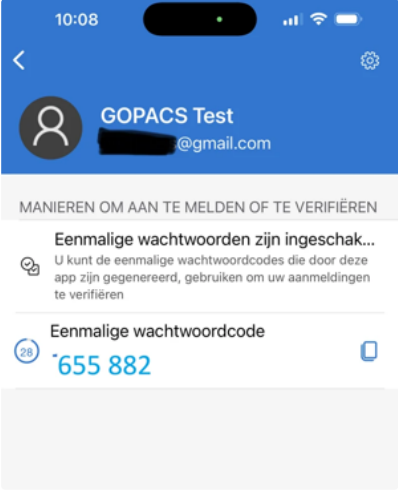
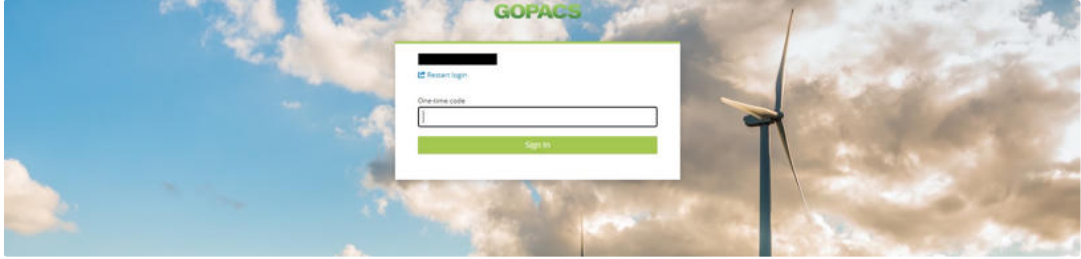
More guides can be found here: [Manuals](#)

Do you have questions or need help? Please contact us: [Contact](#)



## Instructions

### 1 – Preparation: Set up to receive activations via the GOPACS Platform

Step	Description
1	<p><b>Log in to the GOPACS platform</b></p> <p>Go to: <a href="http://app.gopacs.eu">app.gopacs.eu</a> to log in.</p> <ul style="list-style-type: none"><li>• <b>Enter your email address and password.</b></li></ul>  <ul style="list-style-type: none"><li>• <b>Enter your 'One-time code'.</b></li></ul> <p>Open the authentication app on your mobile phone to view the one-time password code linked to your GOPACS account.</p>  <p>Enter this code in the 'One-time code' field and click 'Sign in'.</p>  <p>You are now logged in.</p>



## 2 Set up to receive activations via the GOPACS platform.

In the menu on the left, go to 'My Company Details' and open the 'UFTP' tab. In the 'Method to use for CSC activations' field, select 'Use the GOPACS UI'. Then click 'Save changes'.

The screenshot shows a web application interface. On the left is a navigation menu with the following items: Home, My company details (highlighted), API clients, Grid connections, Capacity Steering Contracts, and Alternative Transport Rights. The main content area is titled 'My company details' and has three tabs: General, Users, and UFTP (selected). Below the tabs is a section titled 'UFTP Details' containing a warning message: 'For the use of Alternative Transport Rights you can only use your own UFTP implementation. The GOPACS UI and Pull API are only available for Capacity Steering Contracts.' Below this is a section titled 'Method to use for CSC activations' with three radio button options: 'Use the GOPACS UI' (selected), 'Use the GOPACS Pull API', and 'Use own UFTP-implementation'. A 'Save changes' button is located at the bottom right of the main content area.

Please note: if you change the way you receive activations for your CSC or CLC contract at a later stage, you must also inform your grid operator of this change. This helps prevent any ongoing activations from being disrupted.

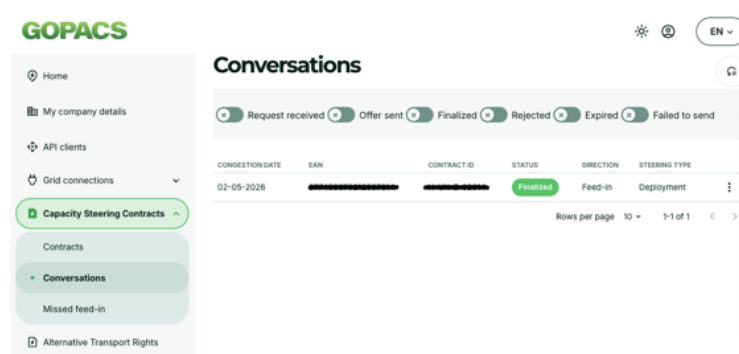


### 3 Overview of Conversations

When you use the GOPACS platform to receive and process activations, you can view your activations on the Conversations screen. This page shows all activations related to your Capacity Steering Contract or Capacity Limitation Contract, including their status, in one clear overview.

You can access this screen through the menu on the left: go to 'Capacity Steering Contracts' (NL: 'Capaciteitssturingscontracten') and then 'Conversations' (NL: 'Afroepen').

Even if you have a Capacity *Limitation* Contract, you still go to 'Capacity Steering Contracts', as these contracts are managed under Capacity Steering Contracts in GOPACS.



## 2 – Receiving and processing CSC and CLC activations via the GOPACS platform

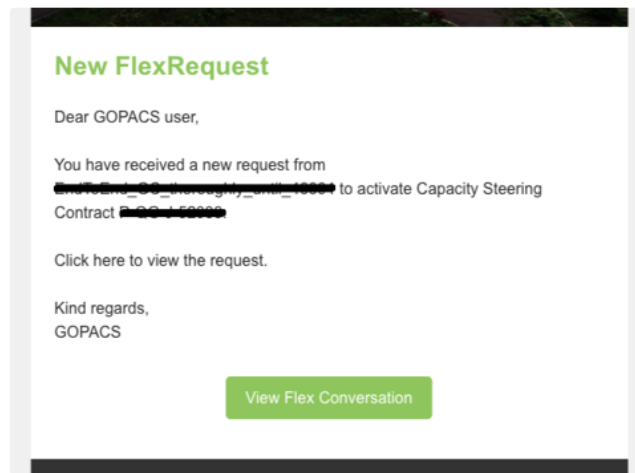
Step	Description
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## 1 Receiving Activations

When the grid operator sends you an activation — a request to adjust your consumption or feed-in at a specific time, in line with the agreements in your contract — you will receive an email from GOPACS. This email is sent to all users linked to your account.

Click the green ‘View Flex Conversation’ button in the email to log in to the GOPACS platform and view your activation.





## 2 Viewing your activation

You will now see the activation, for example:

**GOPACS** EN

**Conversation**

Request received

Congestion date: 02-05-2026  
 Expiration date and time: 30-04-2026 10:52  
 EAN: [REDACTED]  
 Grid Company: [REDACTED]  
 Contract ID: [REDACTED]  
 Contract type: Off-take congestion contract  
 Contract status: Active

The values in the table are in MW and are the upper and lower boundaries for the feed-in. Therefore if the table shows a minimum of 1MW and a maximum of 2MW for a given time, the feed-in must be between these values.

Date	02-05-2026			
Hours	11	12		
Quarters	15	30	45	00
minimum feed-in of	0.005	0.005	0.005	0.005
maximum feed-in of	0.015	0.015	0.015	0.015

This message contains several details:

- *Congestion date*: the date on which you need to adjust your capacity.
- *Expiration date and time*: the latest date and time by which you must accept this request.
- *EAN*: your EAN code.
- *Grid Company*: your grid company.
- *Contract ID*: your contract ID.
- *Contract type*: your contract type.
- *Contract status*: your contract status (Active).

The table at the bottom shows exactly when your consumption or feed-in needs to be adjusted — including the specific date, hour, and quarter-hour.

When you have received an activation, this will also be visible on the Conversations page. The activation will have the status ‘Action Required’ – ‘Request Received’.

**GOPACS** EN

**Conversations**

Request received Offer sent Finalized Rejected Expired Failed to send

CONGESTION DATE	EAN	CONTRACT ID	STATUS	DIRECTION	STEERING TYPE
02-05-2026	[REDACTED]	[REDACTED]	Action required Request received	Feed-in	Deployment

Rows per page: 25 1-1 of 1





### 3 **Different types of activations: what do they look like and what do you need to do?**

A CSC can be activated in two situations:

- Feed-in congestion: at certain times, more electricity is fed into the grid than the grid can handle. Examples include solar parks or wind farms in an area where grid capacity is limited.
- Consumption congestion: at certain times, more electricity is consumed from the grid than the grid can handle. Examples include industrial clusters, data centers, or large EV charging hubs.

A CSC may relate to a limitation of transport capacity (capacity limitation), a guarantee that at least a certain capacity is used (capacity commitment), or a combination of both.

A CBC always relates to a limitation of transport capacity — either by limiting feed-in or by limiting consumption.

#### **Possible activations in case of feed-in congestion**

In case of feed-in congestion, you may receive the activations 'Feed-in limitation' or 'Off-take deployment'. Below are examples of both.

##### **1. Feed-in limitation**

If the grid operator requests you to limit your feed-in, the table will show a minimum and maximum feed-in capacity in MW. You may feed in no more than the requested capacity.

In the example below, you may feed in a maximum of 11 kW on 23-11-2025 from 11:30 to 12:30.



# Conversation

Request received

Congestion date	23-11-2025
Expiration date and time	21-11-2025 15:28
EAN	877468541329935264
Grid Company	EndToEnd_GC_idealistic_dampen_74780
Contract ID	W-PB-L-58910
Contract type	Feed-in congestion contract
Contract status	Active

The values in the table are in MW and are the upper and lower boundaries for the feed-in

Therefore if the table shows a minimum of 1MW and a maximum of 2MW for a given time, the feed-in must be between these values.

Date	23-11-2025			
Hours	11		12	
Quarters	30	45	00	15
minimum feed-in of	0	0	0	0
maximum feed-in of	0.011	0.011	0.011	0.011

## 2. Off-take deployment

If the grid operator activates off-take deployment, the table will show a minimum and maximum consumption capacity in MW. You are required to consume at least the requested capacity.

In the example below, you must consume at least 5 kW on 23-11-2025 from 11:30 to 12:30.

# Conversation

Request received

Congestion date	23-11-2025
Expiration date and time	21-11-2025 15:50
EAN	879068611909414453
Grid Company	EndToEnd_GC_helpfully_deficient_9545
Contract ID	O-EW-O-70255
Contract type	Feed-in congestion contract
Contract status	Active

The values in the table are in MW and are the upper and lower boundaries for the off-take

Therefore if the table shows a minimum of 1MW and a maximum of 2MW for a given time, the off-take must be between these values.

Date	23-11-2025			
Hours	11		12	
Quarters	30	45	00	15
minimum off-take of	0.005	0.005	0.005	0.005
maximum off-take of	0.015	0.015	0.015	0.015



## Possible activations in case of consumption congestion

In case of consumption congestion, you may receive the activations 'Off-take limitation' or 'Feed-in deployment'. The examples below show what these activations may look like and what action you need to take.

### 3. Off-take limitation

If the grid operator activates a off-take limitation, the table will show a minimum and maximum consumption capacity in MW. You may consume no more than the requested capacity.

In the example below, you may consume a maximum of 3 kW on 23-11-2025 from 11:30 to 12:30.

**GOPACS** TRADING COMPANY

## Conversation

**Request received**

Congestion date	23-11-2025
Expiration date and time	21-11-2025 15:58
EAN	877497533281965801
Grid Company	EndToEnd_GC_given_obstruct_71724
Contract ID	U-NA-Z-43425
Contract type	Off-take congestion contract
Contract status	Active

**The values in the table are in MW and are the upper and lower boundaries for the off-take**

Therefore if the table shows a minimum of 1MW and a maximum of 2MW for a given time, the off-take must be between these values.

Date	23-11-2025			
Hours	11		12	
Quarters	30	45	00	15
minimum off-take of	0	0	0	0
maximum off-take of	0.003	0.003	0.003	0.003

### 4. Extra invoeding inzetten (feed-in deployment)

You are requested to temporarily provide additional electricity feed-in. If the grid operator activates feed-in deployment, the table will show a minimum and maximum feed-in capacity in MW. You are required to feed in at least the requested capacity.

In the example below, you must feed in at least 5 kW on 23-11-2025 from 11:30 to 12:30.



# Conversation

Request received

Congestion date	23-11-2025
Expiration date and time	21-11-2025 15:55
EAN	874778424877449113
Grid Company	EndToEnd_GC_vastly_butter_27878
Contract ID	G-CI-U-75296
Contract type	Off-take congestion contract
Contract status	Active

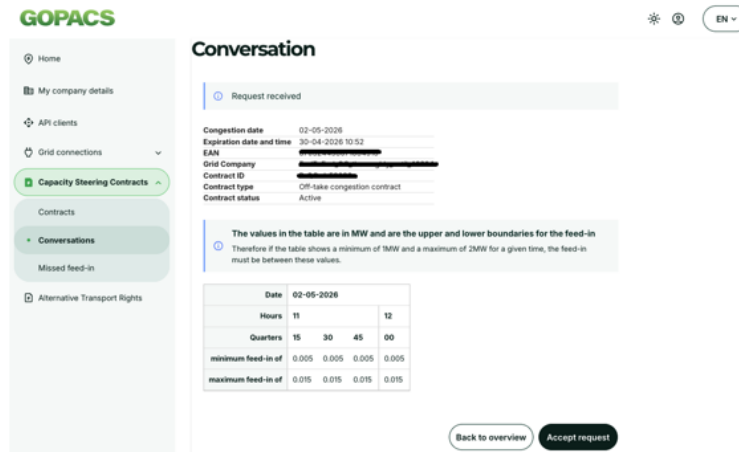
The values in the table are in MW and are the upper and lower boundaries for the feed-in  
Therefore if the table shows a minimum of 1MW and a maximum of 2MW for a given time, the feed-in must be between these values.

Date	23-11-2025			
Hours	11		12	
Quarters	30	45	00	15
minimum feed-in of	0.005	0.005	0.005	0.005
maximum feed-in of	0.015	0.015	0.015	0.015

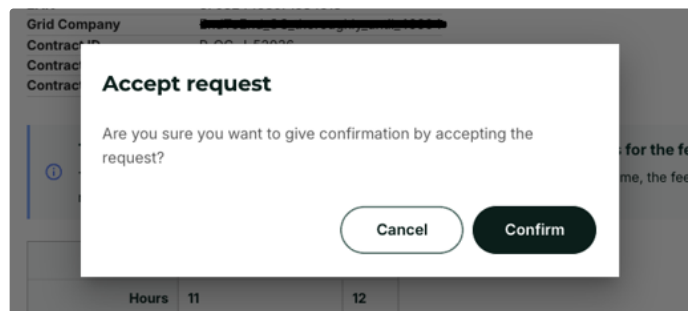


## 4 Accept the activation

You can accept the activation by clicking the 'Accept Request' button in the activation message.



Then click 'Confirm'.



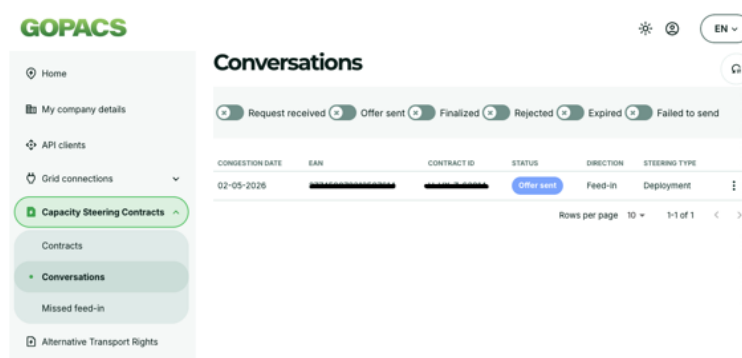
In principle, you will not receive activations that fall outside the terms of your contract. The grid operator's activations are automatically checked against the contract conditions registered in the system. If an activation does not comply with your contract, GOPACS will automatically reject it on behalf of the grid operator. For this reason, you can only accept activations and you cannot reject them.

If you do receive an activation that does not comply with your contract, please report it via [servicedesk@gopacs.eu](mailto:servicedesk@gopacs.eu).

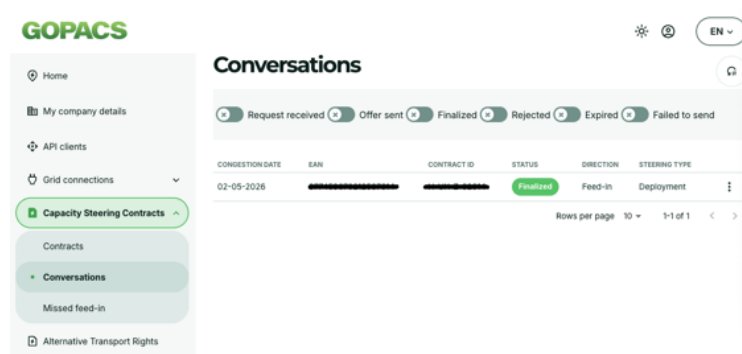


## 5 Confirmation from the grid operator

On the Conversations screen, your activation will now have the status 'Offer Sent' (NL: Aanbod verzonden).



Your grid operator will then complete the activation by sending a confirmation. You will receive another email notification, and the confirmation will also be visible on the Conversations page. The activation will now have the status 'Finalized' (NL: 'Definitief').



## 6 Adjusting your capacity

Make sure that, at the specified time, your consumption or feed-in is adjusted so that it complies with the requested minimum and maximum values.